

Forrest Tuff  
One Vision Productions

To Whom It May Concern:

I am happy to recommend Forrest Tuff, owner of One Vision Productions, for the Better Business Bureau's Torch Award for customer Service. I have had the pleasure of working with Forrest and his company several times over the last couple of years, and I have come to expect a consistency of quality work and outstanding customer service.

Most recently, I engaged Forrest to assist the Alliance Theatre and the Woodruff Arts Center on a project with the Boys & Girls Club. In the Collision Project, the Alliance Theatre sends a professional director and playwright to the clubs to work with their students. This creative team helps the kids create an original piece of theatre by "colliding" with classic literature or historical documents.

I asked Forrest to assist with the video documentation of the project. Over the course of several weeks, Forrest and I traveled to each of the participating clubs to capture the kids' creative process. As someone who works in the arts, it is great to find someone who understands the artistic process and can successfully collaborate within that process. Theatre is about storytelling and having a videographer who understands narrative and has the ability to transfer that onto film is fantastic.

We worked with several clubs across the Metro-Atlanta area. During these sessions, kids explored the Gettysburg Address and expressed its relevance to their world. Not only was Forrest a dependable partner in the project, but he was able to seamlessly insert himself into the process, so that the kids felt comfortable and were able to do their best work.

Forrest goes above and beyond the standard expectations of customer service. When he is working on your project, you feel like you are priority one. He takes the time to understand the direction you need to go, and becomes a committed partner in that journey. Without reservation, I can assert that Forrest is an example of customer service and should be recognized as such.

Thank you,



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